Appendix II - Selected Bibliography: Alternative Dispute Resolution

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APPENDIX II: BIBLIOGRAPHY
INTRODUCTORY MATERIALS ON ALTERNATIVE DISPUTE RESOLUTION
SELECTED BIBLIOGRAPHY: ALTERNATIVE DISPUTE RESOLUTION (including websites)


Claire B. Gallant, Mediation in Special Education Disputes (National Association of Social Workers 1982).


Gring, Pamela, The Special Master’s Role as Mediator, 6 Ohio St. J. Dispute Resol. 21 (1990).


SELECTED FEDERAL ADR WEBSITES

(As with all websites and web pages, changes may occur without notice. The websites below were provided by Deborah Schick Laufer. Ms. Laufer (BA, Barnard College, Columbia University; JD, Georgetown University Law Center) is an attorney and mediator, who also is Director of the Federal ADR Network and is co-editor of the Federal Administrative Dispute Resolution Deskbook (ABA 2001)

**Army Corps of Engineers—Early Resolution Program**
http://144.3.144.209/corpusdata/usace/inet/usace-docs/eng-reg/er690-1-693/basdoc.pdf

**Army Corps of Engineers—Institute for Water Resources Alternative Dispute Resolution**
http://www.wrsc.usace.army.mil/iwr/AlternativeDisputeResolution/ADR.htm

**ACE—Interest-Based Negotiation**
http://www.wrsc.usace.army.mil/iwr/AlternativeDisputeResolution/ADRibn.htm

**ACE—ADR Continuum - Description of Methods**
http://www.wrsc.usace.army.mil/iwr/AlternativeDisputeResolution/ADRom.htm

**Army Corps of Engineers—Partnering**
http://www.hq.usace.army.mil/cemp/c/partner.htm

**Army Materiel Command**
**Alternative Dispute Resolution (ADR) Program**
http://www.wrsc.usace.army.mil/iwr/AlternativeDisputeResolution/ADRom.htm (Select "ADR" on the site index.).

**Council of Federal EEO and Civil Rights Executives**
http://www.fedcivilrights.org

**Defense Logistics Agency, ADR Home Page**
http://www.dscc.dla.mil/offices/doccr/adr/adr.html
DLA ADR Specialist's Training Manual

Department of Agriculture
Animal and Plant Health Inspection Agency
(APHIS); Conflict Prevention and Resolution Homepage

Department of Agriculture Conflict Prevention and Resolution Center
http://www.usda.gov/cprc/

Department of Agriculture, Farm Service Agency Agricultural Mediation Program

Department of Agriculture: Research, Education, and Economics,
Cooperative Resolution Program
http://www.ars.usda.gov/afm2/coopres/

Department of the Air Force, ADR Home Page
http://www.adr.af.mil/

Department of the Air Force, ADR Guidance for Air Force Acquisitions,

Department of Energy, Office of Dispute Resolution

Department of Health and Human Services, Departmental Appeals Board, ADR Division
http://www.os.dhhs.gov/progorg/dab/

Department of the Interior, Bureau of Land Management Alternative Dispute Resolution Page
http://www-a.blm.gov/nradr/

Department of the Interior, Bureau of Reclamation Conflict Management Guidebook
http://www.usbr.gov/hr/conflict/

Department of Justice, ADR Homepage
http://www.usdoj.gov/disputeresolution.htm
Department of Justice, Americans with Disabilities Act Mediation Program
http://www.usdoj.gov/crt/ada/mediate.htm

Department of Justice, Office of Dispute Resolution
http://www.usdoj.gov/odr/

Department of Justice, Report to the President on Alternative Dispute Resolution (January 2001)

Department of Justice, Voluntary Civil Dispute Resolution Policy, Issued March 1999
http://www.usdoj.gov/crt/adr/broch.html

Department of Labor, Alternative Dispute Resolution

Department of Labor, Early Resolution of EEO Complaints Program (EREC)

Department of Labor, Settlement Judge Program
http://www.oalj.dol.gov/settlement_judge.htm

Department of the Navy, ADR Website
http://ogc.navy.mil./ogcww/adr/

Department of the Navy, ADR Lessons Learned
http://ogc.navy.mil./ogcww/adr/LessonsLearned.html

Department of the Navy, Mediator Certification
http://ogc.navy.mil./adr/Mediacert.html

Department of the Navy, Principles of Conflict Resolution
http://ogc.navy.mil./principles.html

Department of Transportation, ADR Homepage
www.dot.gov/adr

Department of Veterans Affairs, Dispute Resolution Programs
http://www.va.gov/adr/descript.htm
Environmental Protection Agency, Administrative Law Judges, ADR Neutrals for Superfund Cases  
http://www.epa.gov/aljhomep/about.htm

Environmental Protection Agency, Region 1, ADR Page  
http://www.epa.gov/region01/steward/adr/index.html

Equal Employment Opportunity Commission, Mediation  
http://www.eeoc.gov/mediate/index.html

Federal ADR Program Managers' Resource Manual  
http://www.financenet.gov/financenet/fed/iadrwg/manual/

Federal ADR Steering Committee Confidentiality in Federal ADR Programs  
http://www.financenet.gov/financenet/fed/iadrwg/conpub1.htm

Federal ADR Steering Committee Evaluation of Federal ADR Programs  
http://www.financenet.gov/financenet/fed/iadrwg/conpub1.htm

Federal Aviation Administration Office of Dispute Resolution for Acquisition  
http://www.faa.gov/agc/

Federal Dispute Resolution Conference (Participating Agencies: DoD, EEOC, FMCS, GAO, HHS, MSPB, NASA, NAVY, OPM, OSC, USDA, USPS, VA)  
http://www.fdr-conference.org/

Federal Energy Regulatory Commission, ADR Page  
http://www.ferc.fed.us/ogc/adr/adr.htm

Federal Executive Board, Atlanta Alternative Dispute Resolution Shared Neutrals  
http://r4.gsa.gov/febatlhralternativedisputes.htm

Federal Executive Board, Denver ADR, Shared Neutrals Information Page  
http://www.dfeb.mms.gov/mediation.htm
Federal Executive Board, Pittsburgh Alternative Dispute Resolution Consortium
http://www.pittsburgh.feb.gov/pitadr.htm

Federal Executive Board, Seattle Alternative Dispute Resolution Committee
http://www.northwest.gsa.gov/sfeb/sfebadr.htm

http://www.fjc.gov/ALTDISRES/adrsource/adrblurb.html

Federal Labor Relations Authority Collaboration and ADR Program
http://www.flra.gov/24.html

Federal Labor Relations Authority, Office of General Counsel Alternative Dispute Resolution

Federal Mediation and Conciliation Service
http://www.fmcs.gov

Federal Service Impasses Panel (FLRA), A Guide to Dispute Resolution Procedures Used by the Federal Service Impasses Panel
http://www.flra.gov/fsip/fsip_drp.html

Federal Trade Commission Resolving Consumer Disputes
http://www.ftc.gov/bcp/conline/pubs/general/dispute.htm

Federal Trade Commission ADR for Online Consumer Transactions (comments)
http://www.ftc.gov/bcp/altdisresolution/comments/index.htm

http://www.convenor.com/madison/fh.htm

General Services Administration, Arbitration and Mediation Resources
http://fedlaw.gsa.gov/legal89.htm
General Services Administration Board of Contract Appeals Rules for 
Alternative Dispute Resolution
http://www.gsbca.gsa.gov/ADRules.htm

For the GSBCA, see also: Private Website maintained by GSBCA
Judge Allan H. Goodman
http://users.erols.com/arbmed/gsbca.htm

Government Information Locator Service (GILS) For Federal Register 
and Presidential Documents on ADR,
http://www.access.gpo.gov/su_docs/gils/gils.html

Graduate School USDA Conflict Management Certificate Program
http://www.grad.usda.gov/

Institute for Environmental Conflict Resolution
http://www.ecr.gov/

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http://www.ecr.gov/roster.htm

Interagency ADR Working Groups
http://www.financenet.gov/iadrwg.htm

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Electronic Guide to Federal Procurement ADR,
http://www.adr.af.mil/iadrwg/

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http://www.os.dhhs.gov/progorg/dab/

Internal Revenue Service, Dept. of the Treasury Appeals and 
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Internal Revenue Service, Dept. of the Treasury Fast Track Mediation

International Trade Administration, Department of Commerce Primer 
on International Alternative Dispute Resolution
National Institutes of Health, Center for Alternative Dispute Resolution
http://www.nih.gov/od/ors/od/cadr.htm

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http://www4.od.nih.gov/ccr/

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Department of Commerce Alternative Dispute Resolution Website
http://www.adr.noaa.gov/

National Oceanic and Atmospheric Administration (NOAA) Western
Administrative Support Center, Human Resources Services,
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http://www.wasc.noaa.gov/wasc/HRD/adr.htm

Office of Personnel Management, ADR Resource Guide
http://www.opm.gov/er/adrguide/adrhome.html-ssi

Office of Personnel Management Federal Executive Institute and
Management Development Centers, Course on Alternative Dispute
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http://www.leadership.opm.gov/fs33.html

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http://www.osc.gov/adr.htm