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Appendix II - Selected Bibliography: Alternative Dispute Resolution

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**APPENDIX II: BIBLIOGRAPHY
INTRODUCTORY MATERIALS ON ALTERNATIVE
DISPUTE RESOLUTION**

SELECTED BIBLIOGRAPHY: ALTERNATIVE DISPUTE RESOLUTION (including websites)

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Claire B. Gallant, *Mediation in Special Education Disputes* (National Association of Social Workers 1982).

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Warfield, Wallace, *The Implications of ADR Processes for Decisionmaking in Administrative Disputes*, 16 Pepperdine Law Review S93 (1989).

SELECTED FEDERAL ADR WEBSITES

(As with all websites and web pages, changes may occur without notice. The websites below were provided by Deborah Schick Laufer. Ms. Laufer (BA, Barnard College, Columbia University; JD, Georgetown University Law Center) is an attorney and mediator, who also is Director of the Federal ADR Network and is co-editor of the Federal Administrative Dispute Resolution Deskbook (ABA 2001)

Army Corps of Engineers—Early Resolution Program

<http://144.3.144.209/corpusdata/usace/inet/usace-docs/eng-regs/er690-1-693/basdoc.pdf>

Army Corps of Engineers—Institute for Water Resources Alternative Dispute Resolution

<http://www.wrsc.usace.army.mil/iwr/AlternativeDisputeResolution/ADR.htm>

ACE—Interest-Based Negotiation

<http://www.wrsc.usace.army.mil/iwr/AlternativeDisputeResolution/ADRibn.htm>

ACE—ADR Continuum - Description of Methods

<http://www.wrsc.usace.army.mil/iwr/AlternativeDisputeResolution/ADRom.htm>

Army Corps of Engineers—Partnering

<http://www.hq.usace.army.mil/cemp/c/partner.htm>

<http://www.hq.usace.army.mil/cepa/pubs/partner.htm>

<http://www.hq.usace.army.mil/cemp/c/partgui8.wpd>

Army Materiel Command

Alternative Dispute Resolution (ADR) Program

<http://www.wrsc.usace.army.mil/iwr/AlternativeDisputeResolution/ADRom.htm> (Select "ADR" on the site index.)

Council of Federal EEO and Civil Rights Executives

<http://www.fedcivilrights.org>

Defense Logistics Agency, ADR Home Page

<http://www.dscc.dla.mil/offices/doccr/adr/adr.html>

DLA ADR Specialist's Training Manual

<http://www.dscc.dla.mil/downloads/doccr/adr/adrtrain.doc>

Department of Agriculture

**Animal and Plant Health Inspection Agency
(APHIS); Conflict Prevention and Resolution Homepage**

<http://www.aphis.usda.gov/opd/cpr.html>

Department of Agriculture Conflict Prevention and Resolution Center

<http://www.usda.gov/cprc/>

**Department of Agriculture, Farm Service Agency Agricultural Mediation
Program**

www.fsa.usda.gov/pas/publications/facts/html/mediate01.htm

**Department of Agriculture: Research, Education, and Economics,
Cooperative Resolution Program**

<http://www.ars.usda.gov/afm2/coopres/>

Department of the Air Force, ADR Home Page

<http://www.adr.af.mil/>

Department of the Air Force, ADR Guidance for Air Force Acquisitions,

<http://www.adr.af.mil/acquisition/index.html>

Department of Energy, Office of Dispute Resolution

<http://www.gc.doe.gov/adr/index.html>

**Department of Health and Human Services, Departmental Appeals
Board, ADR Division**

<http://www.os.dhhs.gov/progorg/dab/>

**Department of the Interior, Bureau of Land Management Alternative
Dispute Resolution Page**

<http://www-a.blm.gov/nradr/>

**Department of the Interior, Bureau of Reclamation Conflict
Management Guidebook**

<http://www.usbr.gov/hr/conflict/>

Department of Justice, ADR Homepage

<http://www.usdoj.gov/disputeresolution.htm>

Department of Justice, Americans with Disabilities Act Mediation Program

<http://www.usdoj.gov/crt/ada/mediate.htm>

Department of Justice, Office of Dispute Resolution

<http://www.usdoj.gov/odr/>

Department of Justice, Report to the President on Alternative Dispute Resolution (January 2001)

<http://www.financenet.gov/financenet/fed/iadrwg/presi-report.htm>

Department of Justice, Voluntary Civil Dispute Resolution Policy, Issued March 1999

<http://www.usdoj.gov/crt/adr/broch.html>

Department of Labor, Alternative Dispute Resolution

<http://www.dol.gov/dol/asp/public/programs/adr/main.htm>

Department of Labor, Early Resolution of EEO Complaints Program (EREC)

http://www.dol.gov/dol/oasam/public/regs/compliance/erec_pol.htm

Department of Labor, Settlement Judge Program

http://www.oalj.dol.gov/settlement_judge.htm

Department of the Navy, ADR Website

<http://ogc.navy.mil./ogcwww/adr/>

Department of the Navy, ADR Lessons Learned

<http://ogc.navy.mil./ogcwww/adr/LessonsLearned.html>

Department of the Navy, Mediator Certification

<http://ogc.navy.mil./adr/Mediacert.html>

Department of the Navy, Principles of Conflict Resolution

<http://ogc.navy.mil./principles.html>

Department of Transportation, ADR Homepage

www.dot.gov/adr

Department of Veterans Affairs, Dispute Resolution Programs

<http://www.va.gov/adr/descript.htm>

**Environmental Protection Agency, Administrative Law Judges, ADR
Neutrals for Superfund Cases**

<http://www.epa.gov/aljhomep/about.htm>

Environmental Protection Agency, Region 1, ADR Page

<http://www.epa.gov/region01/steward/adr/index.html>

Equal Employment Opportunity Commission, Mediation

<http://www.eeoc.gov/mediate/index.html>

Federal ADR Program Managers' Resource Manual

<http://www.financenet.gov/financenet/fed/iadrwg/manual/>

Federal ADR Steering Committee Confidentiality in Federal ADR Programs

<http://www.financenet.gov/financenet/fed/iadrwg/conpubrt.htm>

Federal ADR Steering Committee Evaluation of Federal ADR Programs

<http://www.financenet.gov/financenet/fed/iadrwg/conpubrt.htm>

**Federal Aviation Administration Office of Dispute Resolution for
Acquisition**

<http://www.faa.gov/agc/>

**Federal Dispute Resolution Conference (Participating Agencies: DoD,
EEOC, FMCS, GAO, HHS, MSPB, NASA, NAVY, OPM, OSC, USDA,
USPS, VA)**

<http://www.fdr-conference.org/>

Federal Energy Regulatory Commission, ADR Page

<http://www.ferc.fed.us/ogc/adr/adr.htm>

**Federal Executive Board, Atlanta Alternative Dispute Resolution
Shared Neutrals**

<http://r4.gsa.gov/febatlhralternativedisputes.htm>

**Federal Executive Board, Denver ADR, Shared Neutrals Information
Page**

<http://www.dfeb.mms.gov/mediation.htm>

Federal Executive Board, Pittsburgh Alternative Dispute Resolution Consortium

<http://www.pittsburgh.feb.gov/pitadr.htm>

Federal Executive Board, Seattle Alternative Dispute Resolution Committee

<http://www.northwest.gsa.gov/sfeb/sfebadr.htm>

Federal Judicial Center ADR and Settlement Programs in the Federal District Courts: A Sourcebook for Judges and Lawyers (1996)

<http://www.fjc.gov/ALTDISRES/adrsource/adrburlb.html>

Federal Labor Relations Authority Collaboration and ADR Program

<http://www.flra.gov/24.html>

Federal Labor Relations Authority, Office of General Counsel Alternative Dispute Resolution

http://www.flra.gov/gc/adr/adr_faq.html

Federal Mediation and Conciliation Service

<http://www.fmcs.gov>

Federal Service Impasses Panel (FLRA), A Guide to Dispute Resolution Procedures Used by the Federal Service Impasses Panel

http://www.flra.gov/fsip/fsip_drp.html

Federal Trade Commission Resolving Consumer Disputes

<http://www.ftc.gov/bcp/online/pubs/general/dispute.htm>

Federal Trade Commission ADR for Online Consumer Transactions (comments)

<http://www.ftc.gov/bcp/altdisresolution/comments/index.htm>

Finding and Hiring Quality Neutrals: What Every Government Official Needs to Know (1996) Pou and Honeyman.

<http://www.convenor.com/madison/fh.htm>

General Services Administration, Arbitration and Mediation Resources

<http://fedlaw.gsa.gov/legal89.htm>

General Services Administration Board of Contract Appeals Rules for Alternative Dispute Resolution

<http://www.gsbca.gsa.gov/ADRules.htm>

For the GSBCA, see also: Private Website maintained by GSBCA Judge Allan H. Goodman

<http://users.erols.com/arbmed/gsbca.htm>

Government Information Locator Service (GILS) For Federal Register and Presidential Documents on ADR,

http://www.access.gpo.gov/su_docs/gils/gils.html

Graduate School USDA Conflict Management Certificate Program

<http://www.grad.usda.gov/>

Institute for Environmental Conflict Resolution

<http://www.ecr.gov/>

ECR's Roster of Environmental Neutrals

<http://www.ecr.gov/roster.htm>

Interagency ADR Working Groups

<http://www.financenet.gov/iadrwg.htm>

Interagency ADR Working Group, Contract and Procurement Section, Electronic Guide to Federal Procurement ADR,

<http://www.adr.af.mil/iadrwg/>

Interagency Shared Neutrals Program (Washington, DC Metro area) (administered by HHS-DAB)

<http://www.os.dhhs.gov/progorg/dab/>

Internal Revenue Service, Dept. of the Treasury Appeals and Alternative Dispute Resolution

http://www.irs.ustreas.gov/ind_info/appeals/appeals-201.html

Internal Revenue Service, Dept. of the Treasury Fast Track Mediation

http://www.irs.ustreas.gov/ind_info/appeals/appeals-202.html

International Trade Administration, Department of Commerce Primer on International Alternative Dispute Resolution

<http://www.ita.doc.gov/legal/adr.html>

National Institutes of Health, Center for Alternative Dispute Resolution
<http://www.nih.gov/od/ors/od/cadr.htm>

National Institutes of Health, Center for Cooperative Resolution
<http://www4.od.nih.gov/ccr/>

National Institutes of Health, Peer Resolution Panels
<http://www4.od.nih.gov/ccr/menu.html>

**National Oceanic and Atmospheric Administration (NOAA)
Department of Commerce Alternative Dispute Resolution Website**
<http://www.adr.noaa.gov/>

**National Oceanic and Atmospheric Administration (NOAA) Western
Administrative Support Center, Human Resources Services,
Department of Commerce**
<http://www.wasc.noaa.gov/wasc/HRD/adr.htm>

Office of Personnel Management, ADR Resource Guide
<http://www.opm.gov/er/adrguide/adrhome.html-ssi>

**Office of Personnel Management Federal Executive Institute and
Management Development Centers, Course on Alternative Dispute
Resolution**
<http://www.leadership.opm.gov/fs33.html>

Office of Special Counsel Mediation Program
<http://www.osc.gov/adr.htm>